

**PERMANENT OPPORTUNITY
DESKTOP ANALYST
BRADFORD
Ref No: E313**

An opportunity has arisen for a Desktop Analyst based within the IT department.

The purpose of the role is to be responsible for the configuration, installation and first line support for all IT Desktop devices and associated software across all sites (including PCs, laptops, telephones, desktop and label printers, hand held terminals, scanners and MFP's).

If you :-

- Have an understanding of Desktop hardware and related software including
 - Windows based products (7,8 &10)
 - Office Suite
 - Mac iOS/OSX
 - Virtual desktop environment
- Have an understanding of LAN/WAN, TCP/IP and Networking protocols .
- Have an understanding of LAN structured cabling.
- Have an understanding Unified Comms and TCP/IP telephone systems.
- Are self-motivated.
- Have good communication skills, with the ability to deal with staff at all levels throughout the business and 3rd party suppliers.
- Have technical awareness, linked to experience in a desktop / distributed processing environment.
- Have strong planning and organisational skills for installations, office moves and maintenance etc.
- Have excellent customer service skills.

Then why not apply for this role?

All applications to applications@fgh-uk.com with a copy of your CV and covering letter stating by you think you are suitable for this role quoting reference number E313

**This role may be subject to credit and DBS checks
FGH is committed to the fair treatment of customers at all times**

